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RECENT UPDATES

- New Version! ActivReporter G2 8.24-2
- Improved handling of entries into closed prior year
- Hide or show companies in the Navigation Pane
- Include consolidated statement with iteration




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FREQUENTLY ASKED QUESTIONS

- **How do I change my GL account/segment item/category description?**
 - If it was created in GP, you can only change it in GP
- **Why do I have an extra debit or credit in ActivReporter? How do I get rid of it?**
 - ActivReporter was interrupted while syncing and starts an entry over again
 - Update to G2 and turn on Sync Redundance or use Update
- **How can I make sure ActivReporter matches GP?**
 - Check that sync is working: ActivSync Status dashboard gadget
 - Check that balances match: Trial Balance Comparison report



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AUDIENCE
QUESTIONS!

AW

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END-USER
TRAINING

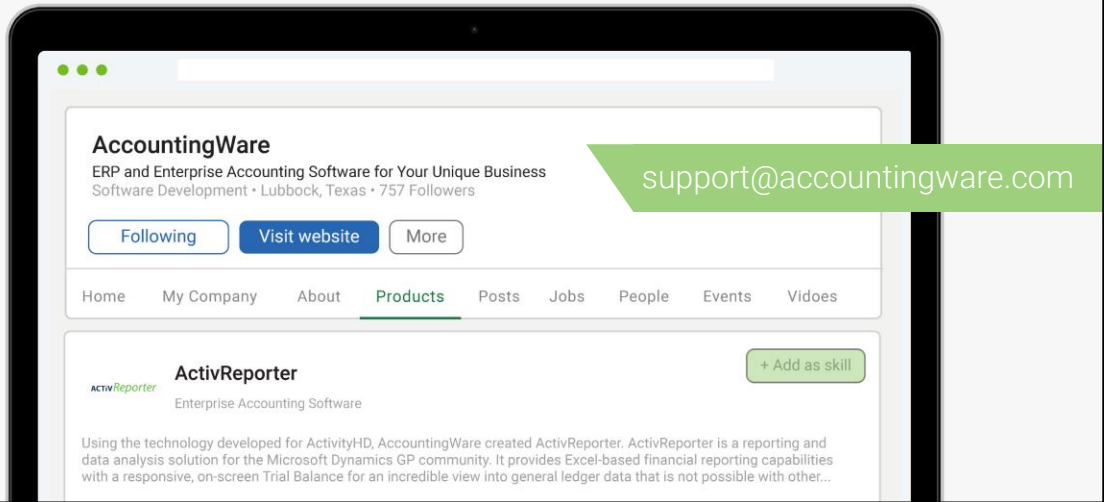
info@accountingware.com

AccountingWare.

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ADD LINKEDIN SKILLS

linkedin.com/company/accountingware/products



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RESOURCES



Dedicated Support Team



Annual Conference



Knowledge Base



Release Notes



Functionality & Content Updates



Live & Recorded Training



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UPCOMING PRESENTATIONS

Ask Me Anything: ActivReporter

WEDNESDAY, SEPTEMBER 21ST, 2022 | 11 AM CDT

Ask Me Anything: ActivReporter

WEDNESDAY, NOVEMBER 16TH, 2022 | 11 AM CST

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